

**Arizona Department of Health Services  
Integrated Services Grant  
Care Coordination Study**

**Purpose of the Study:** Provide well-documented coordination strategies that link medical homes to other community-based services and other health-related needs.

- ☐ Determine the effectiveness of use of the screening tools and of the strategies for conducting screening
- ☐ Determine youth and parent knowledge level and needs regarding transition issues
- ☐ Based on the care coordination effort, determine 1) children, youth and family satisfaction with care coordination, 2) gaps in services, 3) effective community-based linkages used by the care coordinator
- ☐ Determine medical provider satisfaction with screening and care coordination

## **Approach**

### **Key Resources & Roles**

1. The OCSHCN Medical Home Program Manager will have lead responsibility for implementation of the Care Coordination Study.
2. A Professional evaluator will be hired to define, implement, analyze the information and produce the study report.
3. Community Development Teams will be an integral part of the implementation of the study through the following roles:
  - ☐ Assist in identifying local physician practices that are willing and able to participate in the study.
  - ☐ Assist in identifying / hiring of the screener and care coordinator positions at each of the 3 study sites
  - ☐ Working directly with the Care Coordinator in their geographic area in identifying community based services needed and creating the linkages to these services.
  - ☐ Provide outreach services to engage children, youth and their families in participating in the study.
  - ☐ Assist in the review of findings and development of recommendations
4. Screener & Care Coordinator positions: Each site will have a screener and a care coordinator. Job descriptions for these positions will be based on the National Medical Home standards.
  - ☐ Screening will be provided for all children / youth presenting at a study site.
  - ☐ The following tools have been selected for conducting the screening:
    - Children with Special Health Care Needs Screen (CSHCN)
    - Parents' Evaluation of Developmental Status (PEDS)

- Modified Checklist for Autism (M-CHAT)
- Pediatric Symptom Checklist (PSC)
- CRAFFT
- Dental Screen from the Association of State and Territorial Dental Directors
- GAPS \* Upon Task Force Approval 8/23/06

5. The Integrated Services Task Force will review the proposed plan, monitor results each quarter and provide recommendations for modification of the plan. Ultimately, the Task Force will develop and approve recommendations based on the result of the Study, to be presented to the Governor.